



Protecting businesses against **cyber risk**

CFC's market-leading cyber insurance products are trusted by businesses around the globe to protect them against cyber risk.

25+ years' experience

100,000+ global cyber customers

85+ countries

The cyber insurance provider of choice

Our cyber insurance solutions are designed to help prevent cyber attacks from happening. If one does occur, we drastically reduce the impact and potential financial loss. Each and every customer benefits from:

Proactive cyber attack prevention

Safeguarding your business

We use a range of advanced cyber security tools and techniques, to seek out threats and help prevent cyber attacks. All this included as standard.

Unrivalled cyber claims and incident response

24/7/365 technical support

We have the largest in-house incident response and dedicated claims teams in the market, with real-world experience and deep technical expertise to get you back online.

Best-in-class cyber risk management services

Strengthen your security

Delivering expert-led sessions, from tabletop exercises to threat intelligence briefings, designed to keep your business ahead of an ever-evolving cyber threat landscape.

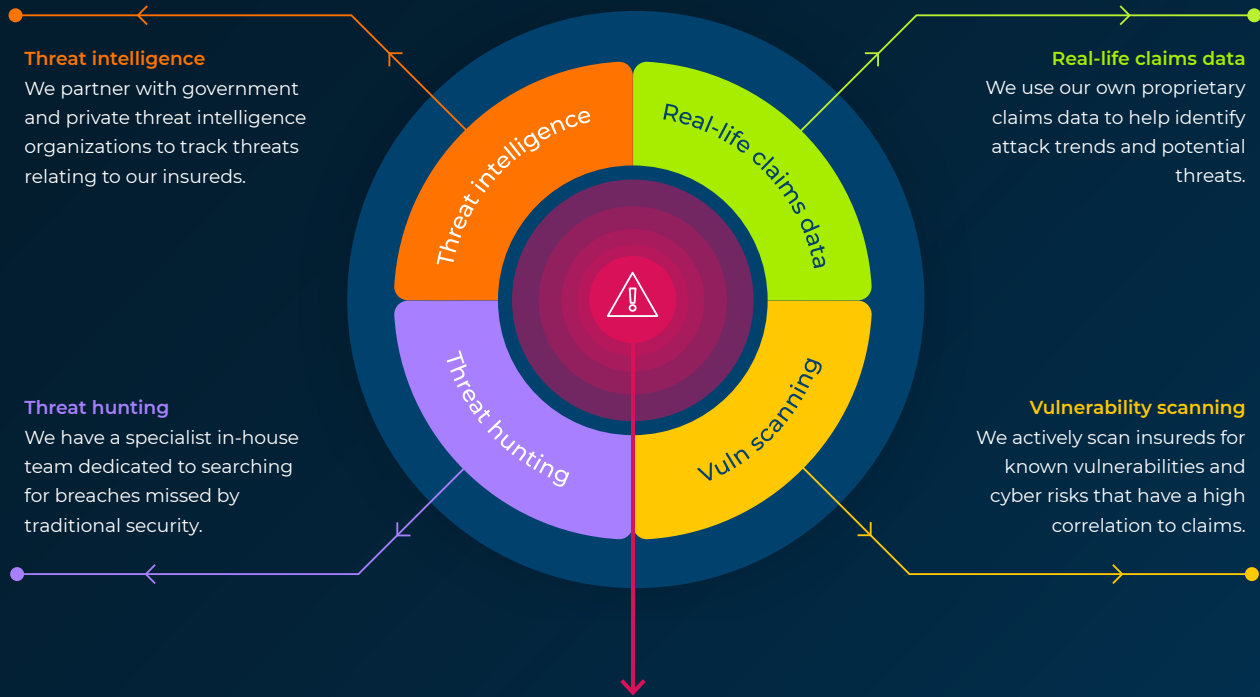


Cyber Insurer of the Year

Zywave Cyber Risk Awards

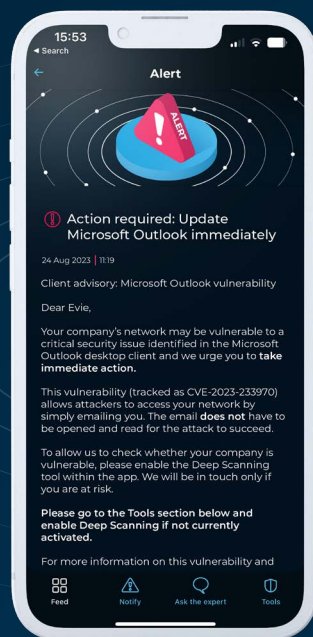
Proactive prevention services

Advanced threat detection, round-the-clock monitoring and practical guidance to help stop cyber incidents before they happen – included as standard with your policy.



Real-time, actionable threat alerts

Using our Response app, we alert our insureds to threats targeting their business & help them mitigate the risk.



Download Response for free



Unrivalled cyber incident response

CFC has the largest in-house incident response team in the market. We successfully remediate thousands of cyber events for our customers each year.

Available 24/7, our global team of cyber incident responders work quickly to triage incidents, contain threats and repair networks, minimizing the impact to your business and getting you back online quickly.



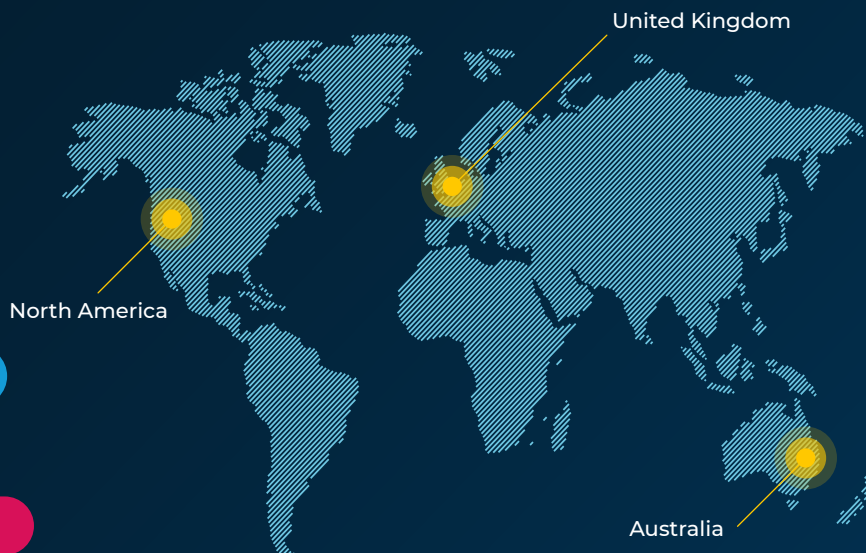
Excellence in Risk Management

Insurance Times Awards



Cyber Risk Event Response Team of the Year

Zywave Cyber Risk Awards



24/7/365 technical customer support

<15 min technical response time*

5,000+ cyber events handled each year

99.4% cyber claims acceptance rate**

200+ security experts

Our European partner ecosystem

In addition to our leading in-house incident response team, we also have established relationships with third-party vendors that can assist our corporate customers during or after a cyber attack.†



*When reported via our Response app or phone

**CFC cyber claims data 2025

† Subject to change

Best-in-class risk management services

CFC offer best-in-class cyber risk management services to help boost organisation's security and resilience. Many of these come at no extra cost with have a CFC policy, giving great value compared to sourcing them independently.

All of this is backed by CFC's 24/7 global Security Operations Centre (SOC), across North America, UK and Australia. Our team provides round-the-clock monitoring and actionable threat intelligence, to keep businesses ahead of an ever-evolving cyber threat landscape.

Service name	Description	Typical annual cost	Included
24/7 customer support	Always-available assistance for incidents, queries, and service navigation.	Peace of mind	✓
Attack surface identification & risk discovery	Identifies internet-facing assets and potential vulnerabilities to help reduce exposure.	€11,000	✓
Real-time threat intelligence feeds	Delivers live alerts on emerging threats, tailored to your risk profile, via app or email.	€29,000	✓
Zero-day threat alerting & discovery	Early warnings on newly discovered, unpatched vulnerabilities actively exploited by attackers on CFC's entire policyholder base.	€18,000	✓
Deep web, dark web & info stealers monitoring	Tracks stolen data and credentials across underground forums and infostealer logs.	€18,000	✓
Incident response planning template	Template designed with direct experience from the CFC Incident Response team to help you with your incident response planning. Download here	€1,000	✓
Available on request			
Onboarding	A 60-minute walkthrough of the claims process, including how to report and manage incidents.	Priceless	Included, on request
Privacy exposure report	Identify your website privacy risks with a report highlighting potential data collection and compliance exposures.	€4,000	Included, on request
Cyber threats insights session	A briefing on the latest threat trends and best practices, led by CFC's cyber team.	€1,000	Included, on request
Cyber incident tabletop exercises	Delivered through Solis, a CREST & NCSC Cyber Incident Exercising Provider.	2 hours, virtual: An interactive session, simulating a cyber crisis to test your team's response.	Included, on request*
		Half day, in-person/virtual: A half-day workshop simulating a real-world cyber incident to enhance readiness across technical, legal, and executive teams.	On request, for a fee
Additional discounted vendor services	Access to vetted cybersecurity partners at preferential pricing to support your broader risk management strategy.	Varies	Included, on request

Estimated annual cost to purchase these services externally for your business €82,000

*Free for accounts with premium over €100k, with preferential pricing available for accounts under €100k

Market-leading cover highlights

Our comprehensive and robust cyber cover includes first-party costs, third-party liability and access to the largest in-house cyber security team in the market.

100% backed by Lloyds

A
Excellent
A.M Best

AA-
Very Strong
Fitch Ratings

A+
Strong
Standard & Poor's



Broad non-physical perils business interruption cover

Protection against true operational IT risk, including software bugs and botched upgrades.



Nil deductible on initial incident response costs

In-house experts are available 24/7 to help with initial incident response, at no extra cost to you.



Full supply chain failure

Coverage for an interruption at one of your supply chain partners.



Additional increased cost of working

An extra layer of cover beyond standard increased costs of working, not requiring an economic test.



Voluntary shutdown cover

Coverage for income loss and additional costs to take systems offline to manage a cyber event.



Enhanced rep harm cover

Cover for business interruption losses caused by a cyber event that don't involve system downtime (i.e. a privacy breach).

72-hour period where costs can be incurred with pre-approved partners without our consent.

Optional coverage extensions



Comprehensive cyber crime cover

Covers a range of risks including funds transfer fraud, telephone fraud & corporate identity theft.



Reinstatement cover

Pre-purchase one reinstatement of the policy limit if the total insurance limit is exhausted by a claim.



Physical property damage (CZ) coverage

Cover for cyber triggered physical damage, including repairs and rebuilding of premises, as well as replacement of damaged inventory.

Award-winning cyber claims team

Our in-house team has over 25 years' experience handling cyber claims.

Resolving over 4000+ claims a year, our in-house team are equipped with extensive experience and specialize in handling all types of cyber incidents across all jurisdictions, providing a seamless experience from start to finish.

99.4% cyber claims acceptance rate*

30+ dedicated cyber claims adjusters

4,000+ cyber claims resolved yearly



Cyber Claims Team of the Year

Zywave Cyber Risk Awards



Your corporate cyber team

CFC has been trading cyber for over two decades. We pride ourselves on our extensive experience in cyber underwriting and our world-class teams.



Andrew Prendergast
Head of Global
Corporate Tech & Cyber



Beth Garthwaite
Practice Leader
Corporate Tech &
Cyber (London)



Ilaria Salvato
Team Leader
Corporate Tech &
Cyber (EMEA)



Dennis Wrana
Underwriting
Manager Corporate
Tech & Cyber (EMEA)



Veronica Jimenez
Senior Underwriter
Corporate Tech &
Cyber (EMEA)



Damien Barthez
Senior Underwriter
Corporate Tech &
Cyber (EMEA)



Marygrace Corsaro
Senior Underwriter
Corporate Tech & Cyber



Matt Fowler
Senior Underwriter
Corporate Tech &
Cyber



Josh Neary Gibson
Senior Underwriter
Corporate Tech &
Cyber



Amy Hurwicz
Underwriter
Corporate Tech &
Cyber



Guillaume Griffith
Underwriting
Assistant Corporate
Tech & Cyber (EMEA)



Lena Orth
Underwriting
Assistant Corporate
Tech & Cyber (EMEA)

How to contact us

The quickest and most direct way to speak with us is through the Response app.
We're also available online or over the phone 24/7.

Response app

- ☒ **Download**
Get our free Response app at time of policy
- ☒ **Register**
Use policy number to activate
- ☒ **Report an incident or seek expert technical support**
It only takes a few clicks!

Phone

United States: 1-833-308-0618

United Kingdom: 0800 470 3405

Canada: 1-833-907-0895

Australia: 1800 953 637

Rest of world: +44 (0) 204 548 1590

Online

Notify a claim at
www.cfc.com/claims

Send your details to
cyberclaims@cfc.com

About CFC

CFC is a specialist insurance provider, pioneer in emerging risk and market leader in cyber. Our global insurance platform uses cutting-edge technology and data science to deliver smarter, faster underwriting and protect customers from today's most critical business risks.

Headquartered in London with offices across Europe, USA and Australia, CFC has over 1,000 employees and is trusted by more than 150,000 businesses in 90 countries. Learn more at cfc.com and [LinkedIn](#).

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