

## eHealth



### Insurance application form

The purpose of this application form is for us to find out more about you. You must provide us with all information which may be material to the cover you wish to purchase and which may influence our decision whether to insure you, what cover we offer you or the premium we charge you.

#### How to complete this form

The individual who completes this application form should be a senior member of staff at the company and should ensure that they have checked with other senior managers and colleagues responsible for arranging the insurance that the questions are answered accurately and as completely as possible. Once completed, please return this form to your insurance broker.

#### Section 1: Company Details

7.7	Please state the name and address of the principal company for whom this insurance is required. Cover is also provided for the subsidiaries of the principal company, but only if you include the data from all of these subsidiaries in your answers to all of the questions in this form.						
	Company name:						
	Primary address (address, state, zip code, country):						
	Website:						
1.2	Date the business was establi	shed (MM/DD/YYYY):					
1.3	Number of employees:						
1.5	Please state your gross revenue in respect of the following years:						
		Last complete financial year	Estimate for current financial year	Estimate for next financial year			
	Domestic revenue:	\$	\$	\$			
	Other territory revenue:	\$	\$	\$			
	Total gross revenue:	\$	\$	\$			
	Profit (Loss):	\$	\$	\$			
	Date of company financial year end (MM/DD/YYYY):						
1.8	Please provide details for the primary contact for this insurance policy:						
	Contact name:		Position:				
	Email address:		Telephone number:				





### Section 2: Activities

2.1	Please describe in detail 1) the nature and types of professional and/or technology services you are engaged in and 2) the types of
	technology products developed, manufactured, licensed or sold:

Please state whether	your technology services are used for di	agnosis, treatment or prevention of d	iseases or other conditions?	Yes No	
	proximate breakdown of how your reven				
				%	
				%	
				%	
				%	
				%	
				%	
				%	
				%	
Please indicate the e	stimated number of patient encounters	for the next 12 months:			
Please provide a full	breakdown of your services offered by pr	ovince or state (the total of all activitie	es should equal 100%):		
AL (%):	AK (%):	AZ (%):	AR (%):		
CA (%):	CO (%):	CT (%):	DE (%):		
FL (%):	GA (%):	HI (%):	ID (%):		
IL (%):	IN (%):	IA (%):	KS (%):		
KY (%):	LA (%):	ME (%):	MD (%):		
MA (%):	MI (%):	MN (%):	MS (%):		
MO (%):	MT (%):	NE (%):	NV (%):		
NH (%):	NJ (%):	NM (%):	NY (%):		
NC (%):	ND (%):	OH (%):	OK (%):		
OR (%):	PA (%):	RI (%):	SC (%):		
SD (%):	TN (%):	TX (%):	UT (%):		
VT (%):	VA (%):	WA (%):	WV (%):		
WI (%):	WY (%):	Other overseas US territories (%):	Other (%):	Total (%):	

2.6 Please state whether all professionals are subject to background checks (criminal, federal, state, sexual offender registry etc.): Yes No If "no", please provide details:





2.7	Please state whether any physician has had a board action brought against them in the last 5 years: Yes No  If "yes", please provide details:					
2.8	Please state whether medications are prescribed through your services: Yes No					
Sec	ction 3: Contract & Risk Management Information					
3.1	Please complete the following in respect of your 3 largest projects in the past 3 years:					
	Nature of your work Your annual income from  Name of client: undertaken: this contract: Duration:					
3.2	Please state approximately how many customers you have:					
3.3	Please state whether you always carry out work under a written contract signed by every client: Yes No					
3.4	Please describe how, if at all, you limit your liability for consequential loss or financial damages under a written contract:					
3.5	Please describe your legal review process, if any, before entering into new contracts or agreements:					
3.6	Please describe the impact on your clients if your products or services failed or you were unable to deliver your products or services:					
3.7	Do you employ subcontractors? Yes No  If "yes", please state:					
	a) what approximate percentage of your revenue, in your current financial year, will be paid to subcontractors (%):					
	b) whether you sign reciprocal hold harmless agreements: Yes No					
	c) whether you ensure that subcontractors have their own errors and omissions and general liability insurance: Yes No					
	d) if you answered "yes" to c) above, what is the limit of liability that subcontractors must purchase:					





### Section 4: Cyber Security Risk Management

	or who you reply upon to provide critic Dropbox Microsoft 365 Salesforce				
Please state whether you are compliant with the Health Insurance Portability and Accountability A  Please tick all the boxes below that relate to companies or services where you store sensitive data obusiness services:  Adobe Amazon web services  Google Cloud IBM  Microsoft Azure Oracle Cloud  SAP Workday  Please tick all the boxes below that relate to controls that you currently have implemented within y provided by a third party). If you're unsure of what any of these tools are, please refer to the explana business services:  Advances Endpoint Protection Application Whitelisting  Custom Threat Intelligence Database Encryption	or who you reply upon to provide critic Dropbox Microsoft 365 Salesforce				
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Custom Threat Intelligence Database Encryption	Please tick all the boxes below that relate to controls that you currently have implemented within your IT infrastructure (including where provided by a third party). If you're unsure of what any of these tools are, please refer to the explanation on the final page of this document. business services:				
	Asset Inventory				
DDoS Mitigation DMARC	Data Loss Prevention				
	DNS Filtering				
Employee Awareness Training Incident Response Plan	Intrusion Detection System				
Mobile Device Encryption Penetration Tests	Perimeter Firewalls				
Security Info & Event Management Two-Factor Authentication	Vulnerability Scans				
Web Application Firewall Web Content Filtering					
Please provide the name of the software or service provider that you use for each of the control highlighted above:					





### Section 5: Intellectual Property Rights Risk Management

5.1	Please describe below your procedures for:  a) preventing infringing on third party intellectual property rights; and					
	b) obtaining licenses to use and the monitoring of third party intellectual property rights:					
5.2	Please state whether you have ever sent or received the following relating to intellectual property rights:					
	a) a cease and desist letter: Yes No					
	b) notification of an actual or potential claim letter: Yes No					
	If "yes" to a) or b) above, please provide full details:					
5.3	Please describe your procedures for managing intellectual property rights issues, including responding to an allegation of infringement and					
	how the individual responsible for intellectual property rights issues is qualified for the role:					
Sec	tion 6: Claims Experience					
6.1	Please state whether you are aware of any incident:					
	a) which may result in a claim under any of the insurance for which you are applying to purchase in this application form: Yes No					
	b) which resulted in legal action being made against any of the companies to be insured within the last 5 years: Yes No					
	If you have answered "yes" to a) or b) above then please describe the incident, including the monetary amount of the potential claim or the monetary amount of any claim paid or reserved for payment by you or by an insurer. Please include all relevant dates,					
	including a description of the status of any current claim which has been made but has not been settled or otherwise resolved.					





#### Section 7: Additional Information

Please	provide the	followina ir	nformation when	vou send the an	polication form to us.

- · Directors or principals resumes if the company has been trading for less than 3 years;
- · The organization chart or group structure if any subsidiaries are to be insured including names, dates of acquisition, countries of domicile, percentages of ownership; and
- $\cdot$  The standard form of contract, end user license agreement or terms of use issued by the company.

Name:	Date of Acquisition:	Country of Domicile:	Percentage of ownership:
Please provide this space below to	provide us with any other relevant in	formation:	
ortant notice			

#### Imp

By signing this form you agree that the information provided is both accurate and complete and that you have made all reasonable attempts to ensure this is the case by asking the appropriate people within your business. CFC Underwriting will use this information solely for the purposes of providing insurance services and may share your data with third parties in order to do this. We may also use anonymized elements of your data for the analysis of industry trends and to provide benchmarking data. For full details on our privacy policy please visit www.cfcunderwriting.com/privacy

Contact Name:	Position:
Signature:	Date (MM/DD/YYYY):



## Cyber security controls explained

#### Advanced endpoint protection

Software installed on individual computers (endpoints) that uses behavioural and signature based analysis to identify and stop malware infections.

#### Application whitelisting

A security solution that allows organizations to specify what software is allowed to run on their systems, in order to prevent any nonwhitelisted processes or applications from running.

#### Asset inventory

A list of all IT hardware and devices an entity owns, operates or manages. Such lists are typically used to assess the data being held and security measures in place on all devices.

#### Custom threat intelligence

The collection and analysis of data from open source intelligence (OSINT) and dark web sources to provide organizations with intelligence on cyber threats and cyber threat actors pertinent to them.

#### Database encryption

Where sensitive data is encrypted while it is stored in databases. If implemented correctly, this can stop malicious actors from being able to read sensitive data if they gain access to a database.

#### Data loss preventions

Software that can identify if sensitive data is being exfiltrated from a network or computer system.

#### **DDoS** mitigation

Hardware or cloud based solutions used to filter out malicious traffic associated with a DDoS attack, while allowing legitimate users to continue to access an entity's website or web-based services.

#### DMARC

An internet protocol used to combat email spoofing - a technique used by hackers in phishing campaigns.

#### **DNS filtering**

A specific technique to block access to known bad IP addresses by users on your network.

#### Employee awareness

Training programs designed to increase employees' security awareness. For example, programmes can focus on how to identify potential phishing emails.

#### Incident response plan

Action plans for dealing with cyber incidents to help guide an organization's decision-making process and return it to a normal operating state as quickly as possible.

#### Intrusion detection system

A security solution that monitors activity on computer systems or networks and generates alerts when signs of compromise by malicious actors are detected.

#### Mobile device encryption

Encryption involves scrambling data using cryptographic techniques so that it can only be read by someone with a special key. When encryption is enabled, a device's hard drive will be encrypted while the device is locked, with the user's passcode or password acting as the special key.

#### Penetration tests

Authorised simulated attacks against an organization to test its cyber security defences. May also be referred to as ethical hacking or red team exercises

#### Perimeter firewalls

Hardware solutions used to control and monitor network traffic between two points according to predefined parameters.

#### Security info & event management (SIEM)

System used to aggregate, correlate and analyse network security information - including messages, logs and alerts - generated by different security solutions across a network.

#### Two-factor authentication

Where a user authenticates themselves through two different means when remotely logging into a computer system or web based service. Typically a password and a passcode generated by a physical token device or software are used as the two factors.

#### Vulnerability scans

Automated tests designed to probe computer systems or networks for the presence of known vulnerabilities that would allow malicious actors to gain access to a system.

#### Web application firewall

Protects web facing servers and the applications they run from intrusion or malicious use by inspecting and blocking harmful requests and malicious internet traffic.

#### Web content filtering

The filtering of certain web pages or web services that are deemed to pose a potential security threat to an organization. For example, known malicious websites are typically blocked through some form of web content filtering.